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Accountability Reporting for Community College

Background

- Established in 2004 as Assembly Bill AB 1417 (Pacheco)
- Framework for an annual evaluation of California community colleges
- Measurable performance indicators developed by the Chancellor's Office in consultation with researchers
- 2010 represents the fifth formal year of reporting ARCC indicators

ARCC Indicators

- 1. Student Progress and Achievement Rate: Degree, Certificate or Transfer
- 2. Percent of Students Who Attempted a Degree/Certificate/Transfer Course and Earned at Least 30 Units
- 3. Annual Persistence Rate
- 4. Annual Successful Course Completion Rate for Credit Vocational Courses
- 5. Annual Successful Course Completion Rate for Credit Basic Skills Courses
- 6. Improvement Rates for Credit ESL and Basic Skills Courses
- 7. CDCP Progress and Achievement Rate

Benchmarking

- For each ARCC indicator three cohort years are displayed to show college-level trends.
- Two groups may be used as benchmarks to further assess college-level performance.
 - Peer group rates reports performance within the context of comparable colleges in terms of several factors.
 - Statewide rates reports how the entire system has performed.

Peer Groups

- Groupings of colleges through a statistical process called *cluster analysis* which groups factors that have proven to affect or predict the outcome.
- Some of the factors used include:
 - Student demographics
 - Proximity to a university
 - Economic Service Area Index of household income
 - Average unit load
 - Percentage of adult males in the student population
 - Percent of student population receiving financial aid
 - Number of English-as-a-second language speakers

STUDENT PROGRESS AND ACHIEVEMENT RATE: DEGREE, CERTIFICATE, OR TRANSFER (SPAR)

Student Progress and Achievement Rate Degree/Certificate/Transfer

	2001-02 to 2006-07	2002-03 to 2007-08	2003-04 to 2008-09
City College	58.4%	50.9%	53.5%
Mesa College	59.7%	64.0%	60.9%
Miramar College	55.6%	59.9%	57.8%

2008-09 Peer Group Averages

City College: 55.7% Mesa College: 59.7% Miramar College: 55.7%

2008-09 Statewide Rate: 52.3%

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PERCENT OF STUDENTS WHO ATTEMPTED A DEGREE/CERTIFICATE/TRANSFER COURSE AND WHO EARNED AT LEAST 30 UNITS

Percent of Students Who Showed Intent to Complete and Earned at Least 30 Units

	2001-02 to 2006-07	2002-03 to 2007-08	2003-04 to 2008-09
City College	63.8%	63.8%	64.3%
Mesa College	67.9%	68.4%	70.9%
Miramar College	68.3%	73.4%	71.2%

2008-09 Peer Group Averages

City College: 68.3% Mesa College: 72.1% Miramar College: 68.3%

2008-09 Statewide Rate: 72.4%

ANNUAL PERSISTENCE RATE

Annual Persistence Rate

	Fall 2005 to Fall 2006	Fall 2006 to Fall 2007	Fall 2007 to Fall 2008
City College	54.4%	53.8%	50.1%
Mesa College	62.5%	65.5%	63.3%
Miramar College	62.0%	67.5%	60.5%

2008-09 Peer Group Averages

City College: 68.8% Mesa College: 68.8% Miramar College: 66.5%

2008-09 Statewide Rate: 68.7%

ANNUAL SUCCESSFUL COURSE COMPLETION RATE FOR CREDIT VOCATIONAL COURSES

Successful Course Completion Rate for Credit Vocational Courses

	2006-2007	2007-2008	2008-2009
City College	71.7%	70.6%	71.6%
Mesa College	69.8%	68.7%	71.1%
Miramar College	81.5%	82.7%	83.1%

2008-09 Peer Group Averages

City College: 74.7% Mesa College: 74.7% Miramar College: 75.8%

2008-09 Statewide Rate: 77.5%

ANNUAL SUCCESSFUL COURSE COMPLETION RATE FOR CREDIT BASIC SKILLS COURSES

Successful Course Completion Rate for Credit Basic Skills Courses

	2006-2007	2007-2008	2008-2009
City College	52.9%	52.7%	54.5%
Mesa College	58.4%	59.4%	62.1%
Miramar College	66.1%	61.8%	62.9%

2008-09 Peer Group Averages*

City College: 60.0% Mesa College: 65.7% Miramar College: 63.8%

2008-09 Statewide Rate: 61.5%

*Due to a recent shift in college-level data peer groups for this indicator are likely to change.

IMPROVEMENT RATES FOR CREDIT ESL AND BASIC SKILLS COURSES

Improvement Rates for Credit ESL

	2004/05 to 2006/07	2005/06 to to 2007/08	2006/07 to 2008/09
City College	30.5%	37.0%	42.7%
Mesa College	55.6%	58.1%	53.9%
Miramar College	29.0%	36.2%	32.5%

2008-09 Peer Group Averages

City College: 59.3% Mesa College: 59.3% Miramar College: 41.5%

2008-09 Statewide Rate: 50.1%

Improvement Rates for Credit Basic Skills Courses

	2004/05 to 2006/07	2005/06 to to 2007/08	2006/07 to 2008/09
City College	41.0%	45.5%	46.5%
Mesa College	47.6%	45.2%	49.1%
Miramar College	51.6%	50.8%	47.3%

2008-09 Peer Group Averages

City College: 49.2% Mesa College: 49.2% Miramar College: 49.2%

2008-09 Statewide Rate: 53.2%

CAREER DEVELOPMENT AND COLLEGE PREPARATION (CDCP) PROGRESS AND ACHIEVEMENT RATE

CDCP ARCC Indicator

• **CDCP courses** = career development & college prep courses

- Career Development– CTE, Voc-Ed
- College Prep Basic Skills, Transfer, Awards
- **CDCP Percentage** = first-time noncredit students who completed 8+ CDCP attendance hours and subsequently achieved any of the following outcomes within 3 years:
 - Successfully completed a degree-applicable credit course
 - Earned a CDCP certificate*
 - Achieved "Transfer Directed" or "Transfer Prepared" status
 - Earned an AA, AS, and/or credit certificate
 - Transferred to a 4-year institution
- DOF and LAO expect rates to be low, the key is improvement.

*2010 ARCC report does not include CDCP certificates. Future reports will include this data.

Career Development and College Preparation Progress and Achievement Rate

	2004/05	2005/06	2006-07
	to 2006/07	to 2007/08	to 2008-09
Continuing Education	7.1 %	6.7 %	5.8 %

2008-09 CDCP Rates for other Non-Credit Institutions

Rancho Santiago: 1.7% North Orange County: 4.6% Santa Barbara: 3.0% San Francisco: 4.8%

Strategies for Continued Improvement

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Strategies Being Used for Improving Student Outcomes

- **1.** Use of information from Program Review and SLO assessments to improve programs and services.
- 2. On-line tutoring, supplemental instruction and instructional assistants for Basic Skills math, English and ESOL courses.
- **3.** First Year Experience program and other Learning Communities (i.e., Puente, New Horizons, TRIO, and Umoja)
- 4. Academic Success Center (one-stop academic support center)
- 5. Proactive awarding of degrees: students with 45+ units contacted to meet w/ counselor to begin application process for graduation.
- 6. Professional staff development on best practices in student retention and basic skills instruction.
- 7. Making certificates more attainable by breaking required non-credit hours into reasonable hour blocks.